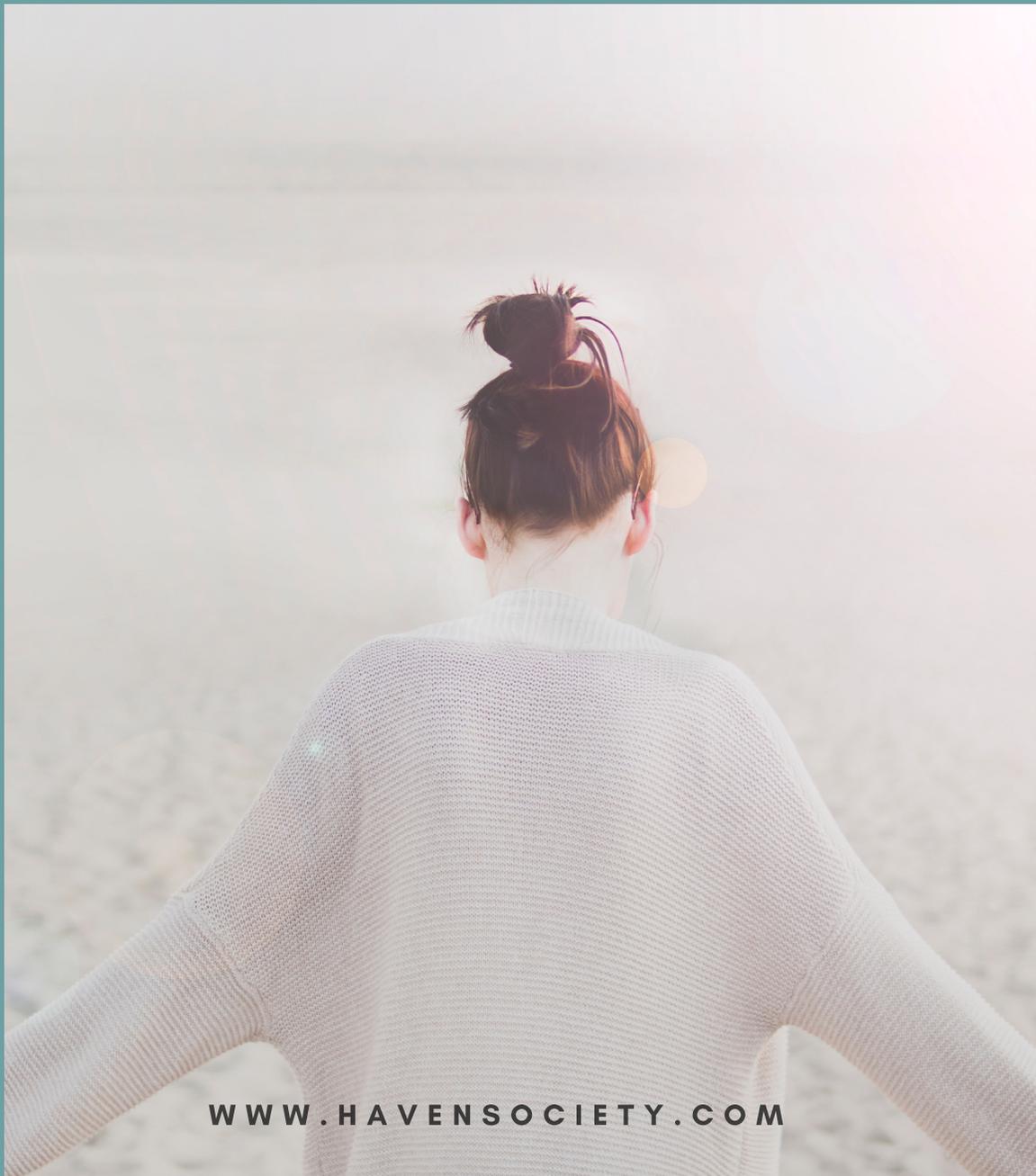




ANNUAL REPORT

2018/19



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MESSAGE FROM OUR LEADERSHIP



It is difficult to believe that a year has passed since we celebrated our 40th anniversary at last year's Annual General Meeting. Over the past year, we have focused on Haven's core strengths and programs and have taken a number of important steps to ensure the Agency's stability into the future.

One such action was the review of our organizational structure and its alignment with the contemporary needs of the Agency. Based on this review, we welcomed Layla Robbie as Manager - People and Culture and formalized Dawn Clark as Director, Programs. In March of this year, we welcomed Toni Wheeler to the team as Acting Executive Director. We would like to sincerely thank Dawn for the leadership she provided during her time as Acting Executive Director - demonstrating great commitment to Haven in assuming this role.

Another key focus of this past year was implementing programs to improve the Agency's efficiency. A new donor database now tracks your donations more effectively; new accounting system allows

managers and coordinators to better monitor and manage their program budgets; and a new payroll system has simplified the management and tracking of human resource procedures.

At the September 2018 Annual General Meeting, the Agency transitioned into the new Societies Act with a new Constitution and Bylaws. A General Meeting took place in January 2019 to further update Haven's bylaws. The Board established a Membership Committee to focus on community engagement activities and the Board's Policy Committee undertook a thorough review of policies relating to Governance, Finance and Administration to ensure that they are up-to-date and reflect today's environment. An orientation manual was developed for Board members.

We would like to express our sincere appreciation to the members of the Board of Directors, Volunteers, Donors, Staff and Community Partners for their unwavering support of our work in helping the women and their children who continue to experience gender-based violence in our community.

Adrienne Marskell, Co-President

Sylvia Shedden, Co-President

Toni Wheeler, Executive Director, Finance, Administration and Operations

BOARD OF DIRECTORS



Adrienne Marskell
Co-Chair



Sylvia Shedden
Co-Chair



Carolyn Collyer
Vice Chair



Kim Cook
Director



Ashley Metcalf
Director



Lauren Semple
Director



Lori Brothers
Director



Joanna Recalma
Director



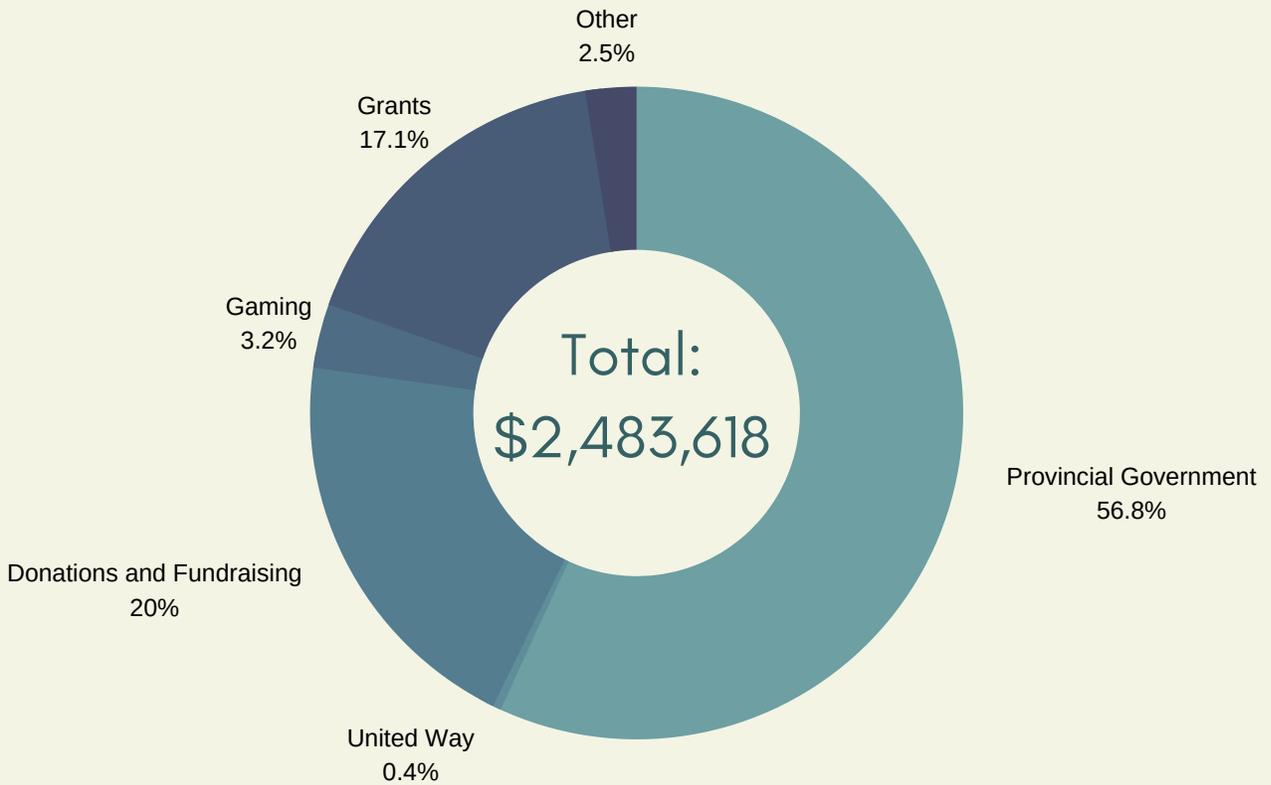
Judith Heather
Director

MISSION STATEMENT

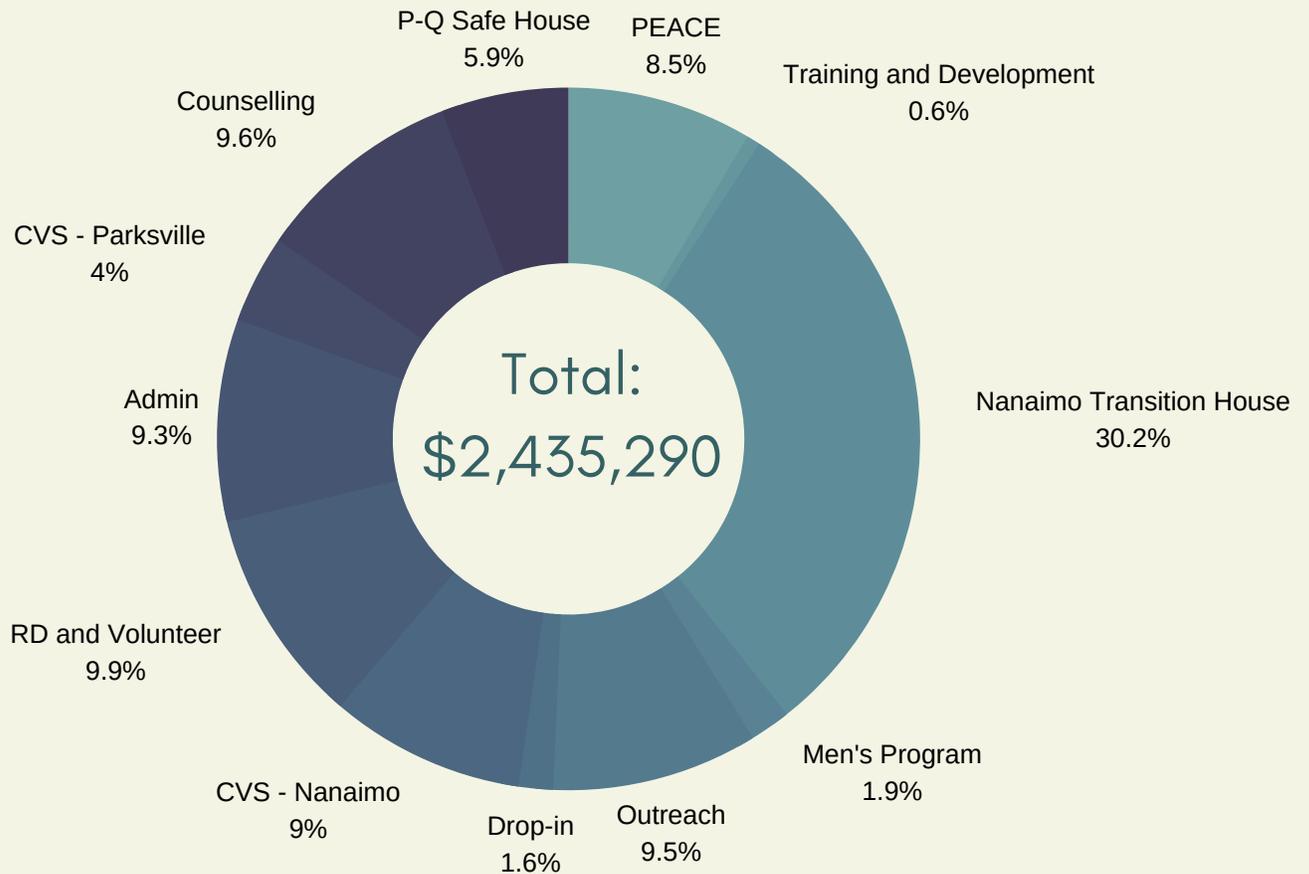
Haven Society's mission is to promote the integrity and safety of women, children, youth and families and the development of a respectful and healthy community. As a leading anti-violence organization operating from feminist principles, Haven Society will achieve this mission by providing a range of services, public education and advocacy.

FINANCE

SOURCES OF FUNDING



FUNDING BY PROGRAM



OUR PARTNERS

Funding Partnerships



Corporate Partnerships



Community Partnerships



TRANSITION HOUSE



IMPACT

Number of
women served

108

Number of
Children Served

84

Total Bed
Nights

1880

Thanks to the partnership and support from BC Housing, our Transition House received funding for some much needed repairs and upgrades. During this time, we were not able to shelter as many clients, which is reflected in our statistics. The Transition House continues to be a sought after service in the community, with Women's Support Workers answering 3271 Crisis Calls last fiscal year.

*"I feel like I have become a stronger individual since my first night here. The continuous support has helped my son and me in this way."
- Transition House Resident*

PARKSVILLE QUALICUM HAVEN HOUSE



IMPACT

Number of
women served

24

Number of
Children Served

10

Total Bed
Nights

873

In October, we honoured our 5th year of providing services to women and children in the Oceanside area who have experienced domestic violence. Increased staffing hours at the safe house have allowed us to better serve these women and children. We have continued to develop strong relationships with various Oceanside community services and resources.

*Parksville Qualicum Haven House is operated
in collaboration with the Society of
Organized Services*



PEACE



IMPACT

Individual Counselling
Sessions

387

Group Counselling
Sessions

94

Families Referred to
the Program

89

The PEACE program understands how important it is to reach out to young people who may not be able to seek support for themselves.

We deliver classroom presentations to children and youth from K-Grade 12 and let them know the violence in their homes is not their fault. We also bring awareness to youth about the importance of consent in their intimate relationships. For the past three years we have increased the numbers of students who have heard Haven's messages of safety and respect by almost **100%** each year

2016/2017

329

Presentations

2017/2018

768

Presentations

2018/2019

1352

Presentations

"I have learned it's okay to stand up for myself in a respectful way. No one deserves to be treated badly." - PEACE Client, 10 year old boy

WOMEN'S COUNSELLING



IMPACT

Women
Referred

180

Clients
Served

269

One-on-one
Sessions Offered

953

With the support of community grants from Pacific Blue Cross and Devon Canada we were able to offer two extra Strategies for Empowerment groups for women and begin development of a brand new internship program for Masters level counselling students. Our first intern started with us this spring and will work with the program for 8 months starting in September. We are so grateful for the opportunity to connect with community while we expand our capacity to meet the ever growing need for accessible trauma informed, feminist counselling in Nanaimo.

"I do not HAVE to tolerate abuse, I demand respect. I know my life is my own and anyone else in it is there by mutual choice."

- Women's Counselling Client

COMMUNITY VICTIM SERVICES



IMPACT

Total Clients
Served

388

Incoming
Calls

1012

Drop-in
Clients

455

CVS received 1008 incoming calls from clients requiring resource support and general client care. The CVS team worked in partnership with Forensic Nurse Examiners to support survivors of domestic and sexualized violence. In addition, the program delivered training and debriefing support to our Volunteer Responders who attended calls at Nanaimo Regional General Hospital to provide immediate support to victims of sexualized and domestic violence. CVS also worked in collaboration with the Domestic Violence Unit, monitoring the highest risk cases.

“You’re the first person to ever ‘get’ what I’m going through, what it means to be a victim of sexual assault. You just get it. It’s exactly what I needed to hear.”

- CVS Client

PARKSVILLE COMMUNITY VICTIM SERVICES



IMPACT

Total Clients Served

153

In-person Sessions

285

Phone calls for service

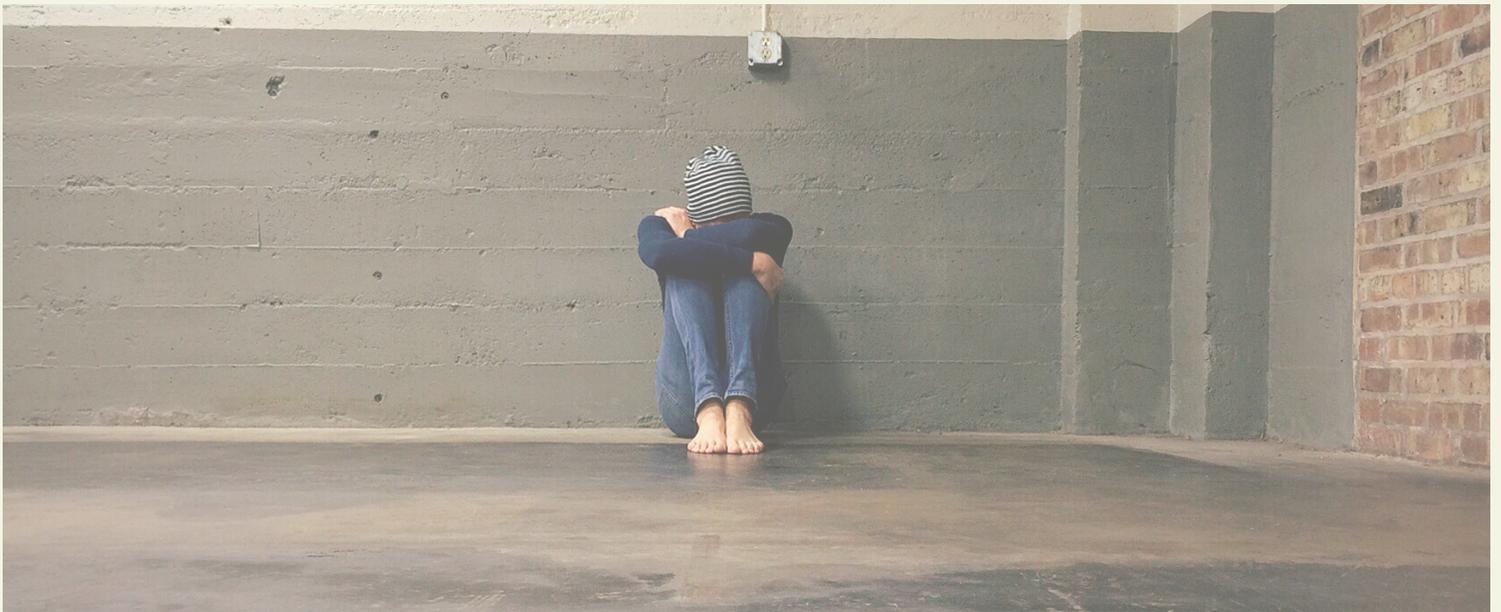
464

The highest volume months in this reporting period were January with 15 new cases, then June & August with 12 new cases. We provided ongoing support and service to 111 clients and intermittent services to 42 clients. The Parksville CVS office has engaged in community development in the last year including ICAT (Interagency Case Assessment Team), CCAT (Community Coordination Action Team) committees as well as community presentations providing information about services.

"We have seen a trend in the number of increasing child/youth sexual abuse/assault cases that have been referred to us."

-Parksville CVS Coordinator

OUTREACH



IMPACT

Drop-in
Clients

346

Homeless Prevention
Supplements

225

Group
Attendance

312

Thanks to BC Housing, the Outreach Program has been able to interrupt the cycle of abuse for hundreds of women and their children in the Nanaimo area. We do this by providing housing stabilization options consisting of Supportive Housing, Homeless Prevention Program and Rent subsidies. These initiatives help women financially so that they do not return to or stay in abusive relationships because of economic hardship.

*"The financial help and support I received gave me an opportunity to get myself in a better situation. My children have a happier mother."
- Outreach Client*

MEN CHOOSE RESPECT



IMPACT

Number of men
registered for MCR

80

Completed the group
successfully

74

Attendance
Rate

90%

Men Choose Respect is a 10-week group for men who want to change their practice of abuse in their intimate partner relationships and families.

This group works alongside men who want to build on skills and abilities to have safe, supportive relationships based on equality and respect.

*"I recognize that it is up to me to change my actions..."
- Men Choose Respect Client*

HOW YOU CAN HELP

- **Donate Gifts in Kind:** New goods, perishable food, art supplies, bus tickets and gift cards
- **Make a Monetary Contribution:** We accept donations of cash, cheque, credit card, stocks and shares. Visit our website for more information
- **Join our Monthly Friendship Plan:** Sign up for monthly donations with automatic installments to support services
- **Host an event:** Plan a fundraiser to benefit Haven Society
- **Provide a gift in Honour:** Celebrate or honour someone special by donating a gift to Haven
- **Attend a Haven Society Event:** We invite you to participate in our events throughout the year
- **Volunteer:** Join our community of volunteers at Haven Society to support the various activities of the agency



For more information or to get involved, visit our website:

www.havensociety.com



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